

I/885473/2022

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(आई.एस. 15700:2005 प्रमाणित)
(IS 15700:2005 Certified)

भारत सरकार / GOVERNMENT OF INDIA

वित्त मंत्रालय / MINISTRY OF FINANCE

राजस्व विभाग / DEPARTMENT OF REVENUE

आयुक्त सीमाशुल्क का कार्यालय, चेन्नई -III, / OFFICE OF THE PRINCIPAL COMMISSIONER OF
CUSTOMS, CHENNAI-III

सीमाशुल्क भवन, 60, राजाजी सालै, चेन्नई - 600 001, / CUSTOMS HOUSE, 60, RAJAJI SALAI, CHENNAI-600
001

**TENDER FOR
APPOINTING APPROVED VALUER
FOR
VALUATION OF SEIZED/ CONFISCATED/
TIME EXPIRED BONDED GOODS**

**Tender Reference Number :
GEN/DISP/VLRS/1/2022-WandD-
O/O PR COMMR-CUS-PREV-
CHENNAI**

Start Date : 07.12.2022

Last Date for Submission : 27.12.2022

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सीमाशुल्क गृह, 60, राजाजी सालै, चेन्नई - 600001,
CUSTOMS HOUSE, 60, RAJAJI SALAI, CHENNAI-600001

फा.सं./ GEN/DISP/VLRS/1/2022-WandD-O/O PR COMMR-CUS-PREV-CHENNAI

दिनांक/Dated: 06-12-2022

NOTICE INVITING TENDER**FOR APPOINTING OF CHARTERED ENGINEER/ APPROVED VALUER FOR VALUATION OF SEIZED/CONFISCATED/TIME EXPIRED BONDED GOODS**

Office of the Pr. Commissioner of Customs, Preventive Commissionerate, Custom House, No. 60, Rajaji Salai, Chennai -600001 invites tender from the Central Government approved/registered Chartered Engineers/ Valuer (herein after referred to as 'Valuer'), for the valuation of Confiscated/Seized/Time Expired Bonded Goods for a period of one year from the date of appointment.

2. The Tender documents may be downloaded by the valuers from CPPP website <https://eprocure.gov.in/eprocure/app>, Chennai Custom Website www.chennaicustoms.gov.in and CBIC Website www.cbic.gov.in.

TIME SCHEDULE OF TENDER

S.No.	Particulars	Date	Time
1.	Tender e-Publish Date	07.12.2022	17.00 Hrs
2.	Document download start date	07.12.2022	17.00 Hrs
3.	Start date for seeking clarification (on-line)	07.12.2022	17.00 Hrs
4.	Last date for seeking clarification (on-line)	27.12.2022	17.00 Hrs
5.	Bid submission start date	07.12.2022	17.00 Hrs
6.	Bid submission last date	27.12.2022	17.00 Hrs

3 . **TENDER SUBMISSION** Interested Valuers are requested to read all the documents carefully and put their signature along with their official seals in each page of the Tender document should be uploaded on CPPP. The Duly filled/signed Valuer's GST No. , PAN no.,

Technical tender in Annexure, signed Tender documents, Undertaking and a self attested copy of the list of the Central Government approved/registered Chartered Engineers/ Valuer in which their name is figuring as an approved/registered Chartered Engineers/ Valuer, should be submitted vide tender along with quoted rates before 17:00 Hrs 27.12.2022 only on CPPP at <https://eprocure.gov.in/>.

4 . **Technical & Financial Tender:** The Tender shall be submitted in two parts viz. Technical Tender (Annexure-I) (To be uploaded as scan document in PDF format) and Financial Tender (Annexure-II)(To be uploaded in BOQ available on CPPP at <https://eprocure.gov.in/> attached with tender document).

5. TECHNICAL TENDER REQUIREMENTS:

- i. The Valuer must have PAN No. and GST Registration Certificate.
- ii. The Valuer should be Central Government Approved Chartered Engineer/ Valuer for the purpose of Valuation.
- iii. The Valuer should not have been black listed by any Government Agency or involved in any offence.

6. FINANCIAL TENDER REQUIREMENTS:

The Valuer shall mention his quotation for valuation work in the form of rate (in Indian rupees) at <https://eprocure.gov.in/>. The rates shall be quoted inclusive of all taxes (except GST) in Indian Rupees only and CPPP BOQ will automatically calculate GST amount (18%) and final amount inclusive of GST. Hence rate quoted must be excluding of GST.

7. SCOPE OF WORK:

i. The Valuation report submitted by the Valuer shall specify (a) Whole sale Market Price and (b) Margin of Profit, based on the condition of the goods, the fact that no warranty and after sale service is attached to the goods, the size of the consignment etc.

ii. The Valuer will provide full details for the basis of valuation in their report including physical description and condition of package and storage along with photographs.

iii. The Valuer will be responsible for the findings/suggestions/ implications of their report on the assignments allotted.

iv. The Valuer will take all necessary steps (including taking samples if considered necessary with intimation to the Department) to ascertain the correct valuation.

v. The Valuer will maintain secrecy of the work assigned to him and his report on valuation. He shall not divulge any information that he may come across at any stage of valuation to others.

vi. All the expenses incurred during valuation will be borne by valuer and all the equipment required for valuation should be arranged by valuer.

vii. The Valuer should have experts in the field of / have experience of valuation in

following category,

- a) Machinery,
- b) Electrical & Electronics items,
- c) Textile items,
- d) Food items,
- e) Agriculture products (Pulses/Spices & etc.),
- f) Chemical & Allied Products,
- g) Metal Scraps/Waste Paper/Used Tyre,
- h) Cigarettes/Liquors,
- i) Vehicles

8. Period of Contract:

Time period for the work is one year from the date of appointment, which shall be extendable for a period of one more year at the same rate, terms and conditions only if the services of the valuer are found satisfactory during the normal period of contract. Principal Commissioner of Customs, Preventive Commissionerate, Chennai vests with the authority to extend the tenure of this contract further for One Year. Principal Commissioner of Customs, Preventive Commissionerate reserves the right to cancel the contract at any point of time in case of any violation of contract condition or scope of work or in case of unsatisfactory service and may blacklist the valuer for any time period appropriate to the violation.

9. SUBMISSION OF APPLICATION FOR TENDER:

- i. If a proprietary firm makes the application, it shall be signed by the proprietor above his full typewritten name and the full name of his firm with its current address.
- ii. If the application is made by a firm in partnership, it shall be signed by all the partners of the firm above their full typewritten names and current address or alternatively by a partner holding power of attorney. In such a case a certified copy of the power of attorney shall accompany the application. A certified copy of the partnership deed and current address of all the partners of the firm shall also accompany the application.
- iii. If a limited company or a corporation makes the application, a duly authorized person holding power of attorney for signing the application shall sign it. In such a case a certified copy of the power of attorney shall accompany the applications. Such limited company or corporation may be required to furnish satisfactory evidence of its existence before the tender application is filed.
- iv. No overwriting / correction is allowed. All pages of the document shall be numbered and uploaded as a package with signed letter of transmittal. At no stage use of white ink/fluid or correction pen is permitted.
- v. The **starting date** for inviting tender for Appointing of Chartered Engineer/ Approved Valuer for Valuation of Seized/ Confiscated/ Time Expired Bonded Goods is fixed as **07.12.2022**. **Twenty One days** of time is allowed from the date of uploading of tender notice on CPPP at <https://eprocure.gov.in/>. Hence the last date for submitting of open

- tender in all respect is fixed as **27.12.2022**.
- vi. Valuers are requested to submit their Bids only online in the following on CPPP at <https://eprocure.gov.in/>.
 - vii. Valuers are advised to visit CPPP at <https://eprocure.gov.in/> regularly till closing date of submission of tender for any corrigendum / addendum / amendment.
 - viii. The rates shall be quoted inclusive of all taxes (except GST) in Indian Rupees only and CPPP BOQ will automatically calculate GST amount and final amount inclusive of GST. Hence rate quoted must be excluding of GST.
 - ix. In case of any discrepancy/difference in the amount indicated in figures and words the amount in figures will prevail and will be considered.
 - x. The quoted rates shall remain fixed throughout the tenure of the contract and no revision is permissible for any reason. Any change is rate of tax/ duty/ levy except GST will be bear by valuer only.
 - xi. The valuers may seek clarifications if any from Appraiser, Warehouse & Disposal Section, Ground Floor, Room No. 8, Main Building, Custom House, No. 60 Rajaji Salai, Chennai – 1, from Monday to Friday between 11.00 A.M to 05.00 P.M till last date of submission of Bids/Tender. Contact Numbers: 044-2524 5112 email: warehousechennaicustoms@gmail.com
 - xii. Not more than one tender shall be submitted by one valuer having business relationships. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.
 - xiii. Valuer who has downloaded the tender from the Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/> shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected.
 - xiv. The tender shall be submitted online in Two parts, viz., technical bid and Financial bid.
 - xv. All the pages of bid being submitted must be signed and sequentially numbered by the valuer irrespective of nature of content of the documents before uploading.
 - xvi. The offers submitted by Telegram/Fax/email shall not be considered. No correspondence will be entertained in this matter.
 - xvii. This office reserves the rights to seek any document in original as specified in the technical bid for verification at any stage of tender process.
 - xviii. After evaluation of bid, all valuers will get the information regarding their eligibility/ pre-qualification on website. Thereafter, a system generated e-mail confirmation will be sent to all successful valuers. The valuers can check the same from the portal.
 - xix. The Financial bid of the successful valuers (i.e. qualified in Technical bid) will be decrypted and opened on-line, on the scheduled date after the pre-scheduled time by the bid openers. The valuer will get information regarding the status of their financial bid and ranking of valuer on website.

10. General Conditions

- i. The Technical Bid Uploaded will be evaluated based on the details uploaded under Technical Bid/Cover I in the prescribed formats to ascertain whether the valuers qualify.

After evaluation of the technical bid, all valuers will get information regarding their eligibility/qualification on website. Thereafter a system generated mail confirmation will be sent to all successful valuers. The valuers can check the same from the portal. The Cover II (Financial Bid) of only those firms who technically qualify under Cover I will be decrypted and opened online.

- ii. The Bids should be signed in all pages only by the duly authorized signatory (ies) of the entity. The person(s) authorized to sign the tender shall sign all the pages of the tender and other documents including those which are required to be submitted.
 - iii. Valuer should upload all the details in the prescribed Proforma and as per the requirements set out in the tender documents under Cover I. Bids and Tender documents should be complete in all respects and any incomplete Bids/tender will be rejected.
11. **Cost of Tendering:** The valuer shall bear all costs associated with the preparation and submission of their tenders and the department will in no case be responsible or liable for those costs, regardless of the conduct or outcome of tendering process or the cancelation, if any, of tender by the department.
12. **Rejection of Tender Documents:** The valuer shall read and understand the contents of the tender documents, carefully. Failure to comply with the requirements of tender submission will render the tender liable for rejection. Tenders, which are not responsive to the requirements of the tender conditions, will be rejected.
13. **Language of Tender:** The tender, and all correspondence and documents, related to the tender, exchanged between the valuer and the department shall be written in the English language only. If the valuer along with their offer furnishes any printed literature written in any other language, such documents shall be supplemented with their English translation also. For the purpose of interpretation of the tender, the contents in the English translated version alone shall be taken into consideration.
14. **Tender Opening, Valuer Participation, Stages of Evaluation (Technical and Financial):**
- I. Technical bids will be opened online at the, O/o Principal Commissioner of Customs Preventive Commissionerate, Custom House, Chennai. Valuer may observe the tender opening online.
 - II. The information furnished by the valuer in Cover - I in the prescribed format supplied by this department will form the basis for the evaluation. In exceptional cases the department or his representative reserves the right to obtain the clarifications from any of the valuer without vitiating the tendering process. If, in the opinion of the department information and documents supplied in support of the tender do not indicate meeting the requirements of the tender specifications, the tender may be determined as non-responsive and may be rejected by the department. After satisfying that all/or some of the valuer have attained the minimum qualifying criteria as detailed above, a suitable date and time for opening of the Cover II –Financial Bids will be fixed and those valuer(s) who are qualified will be intimated about the opening of Cover - II – Financial Bids. The procedures for opening Cover - II will be the same as the procedures outlined in Clause I. and II.
 - III. After evaluating the financial bids received under Cover II, the valuer who ranked the lowest (L-1) Price will be awarded the work. In case the financial bid of more than one agency is same as L-1, then the department will be assigning marks to various eligibility parameters like relevant experience etc. of such L-1 valuers and work will be awarded to the valuer who scores highest marks, among the L-1 valuers.

15. **Influencing prohibited:** Any effort by a valuer to influence the department during the processing of tenders or award decision will result in the rejection of his / their bid offered.
16. **Jurisdiction:** Any dispute arising out of this agreement or that which may arise in future, shall be resolved by taking recourse to mutual settlement, arbitration/conciliation clauses formulated by International Centre of Alternative Dispute Resolution (ICADR), failing which the dispute will be subject to Chennai jurisdiction only. The jurisdiction of all suits/proceedings arising out of this contract, arbitration matters shall be the High Court of Judicature at Chennai.
17. Payment of bills will be made to the valuer on completion of the work satisfactorily. No Advance Payment will be made. The department would make the payment within 30 days of submission of bills with all the supporting documents and submission of necessary clarification, if there were any queries communicated by the department to the satisfaction of the department. No Interest is payable by the department in case of any unavoidable delay in settling the bills, though the department would endeavor to settle within 30 days. No other claim on whatever account shall be entertained by the O/o Principal Commissioner of Customs Preventive Commissionerate, Custom House, Chennai.
18. **Completion of work:** The work awarded shall be completed within a period of 10 days from the Date of Award of work.
19. **Safety:** Valuer shall take adequate/mandatory safety precautions to avoid any accident etc. at site and shall be fully responsible for any criminal and civil liabilities. All safety arrangements are to be made by the valuer at his own cost.
20. The Competent Authority of Preventive Commissionerate, Custom House, Chennai reserves the right to postpone the date of opening of the Tender or to reject any or all the bids/quotations without assigning any reason.

SRINIVAS D
ASSISTANT COMMISSIONER
Preventive Commissionerate

Copy To:

1. The Asst./ Deputy Commissioner of Customs (EDI), Custom House, Chennai
along with soft copy of this letter for the publication on Chennai Customs website and CBIC website.
2. Notice Board.
3. To The Asst./ Deputy Commissioner of Customs, CHS section, along with soft copy of this letter for the publication on CPP portal website <https://eprocure.gov.in/>

**ANNEXURE-I
TECHNICAL TENDER**

TECHNICAL/QUALIFYING TENDER FORM FOR APPOINTING OF CHARTERED ENGINEER / APPROVED VALUER FOR VALUATION OF SEIZED/CONFISCATED/TIME EXPIRED BONDED GOODS		
1	Name of the Valuer	
2	Type of Entity- Proprietary Firm/ Partnership Firm/ Company	
3	Address	
4	Telephone No./ Fax No./ Mobile No.	
5	Name of the Contact Person	
6	Address	
7	Telephone No./ Fax No./ Mobile No.	
8	FURNISH FIELD WISE DETAILS OF SPECIALISATION (Refer Para 5.i)	

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	FOLLOWING CERTIFICATES TO BE ENCLOSED	
9	PAN Details	
	GST Registration Certificate	
	Chartered Engineer Certificate	
	Copy of Registered Valuer Certificate issued by any other agency/Office/ Department	
10	Have You been black listed at any time in the past by any organization	YES/NO
11	Any Other Information, Valuer may like to furnish (may be furnished in separate enclosure)	
DECLARATION		
I/We hereby certify that information furnished above is true and correct to the best of my/our knowledge. I /We understand that if any deviation is found in the above statement at any stage. I/We shall be blacklisted and will not have any dealing with the department in future.		
I hereby confirm that I am authorized to sign the Tender Document.		
Signature :		
Name :		
Designation:		
DATE:		
PLACE:		

**ANNEXURE II
FINANCIAL BID**

Name of the Valuer	
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Type of Entity – Proprietary Firm, Partnership Firm, Company		
Address		
Telephone No./Fax No./Mobile No.		
Name of the Contact Person		
Address		
Telephone No./Fax No./Mobile No.		
Sl.No	Description	Rate Quoted in Rs. (inclusive of all taxes/ duty/ levy except GST)
1.01	Valuation Charges for Homogenous Cargo per container FCL 20'	
1.02	Valuation Charges for Homogenous Cargo per container FCL 40'	
1.03	Valuation Charges for Homogenous Cargo (LCL) per 50 Pkgs.	
1.04	Valuation charge for Heterogeneous Cargo per container FCL 20'	
1.05	Valuation charge for Heterogeneous Cargo per container FCL 40'	
1.06	Valuation charge for Heterogeneous Cargo (LCL) per 50 Pkgs.	

I hereby confirm that I am authorized to sign the Tender Document.	
Signature :	
Name :	
Designation:	
DATE:	
PLACE:	
SIGNATURE:	

ANNEXURE – III
TERMS & CONDITIONS:

1. The Valuer should undertake to inspect the goods with due care and diligence without damaging the goods being inspected.
2. The Valuer should undertake to complete the valuation work, including submission of Valuation Certificate, within **Ten days** from the date of receipts of intimation of particulars of goods to be valued.
3. On approval of the Tender the Approved Valuer has to enter into an agreement with the Deputy/Assistant Commissioner of Customs (Warehouse & Disposal) agreeing to the terms and conditions, swearing to abide by the terms and conditions and other legal requirements and the agreement shall be **valid for a period One Year** of the order of the approval of the Tender.
4. The approval of the Tender does not automatically amount to an appointment or right for an appointment to be made by this office. This department is free to employ/ use the services of any other approved Valuer or expert in that field. In case of being selected, the valuer cannot claim that he alone should be entrusted with the valuation of the goods
5. The Valuer shall maintain secrecy of the work assigned to him and his report on valuation. He will not divulge any information that he may come across at any stage of valuation to other.
6. The Principal Commissioner of Customs, Preventive Commissionerate, Chennai reserves the right to rescind the contract without assigning any reasons.
7. The price offer includes all the activities in the process of valuation. No sum other than the accepted sum will be paid to the Chartered Engineer/Approved Valuer for the work done and valuation report submitted.
8. Payment will be made after the submission of Valuation Report only.
9. Appointed valuer entity/ firm should have and provide the expert in the field as required by department in Para 7(vii) (Scope of work)

ANNEXURE -IV
UNDERTAKING BY THE VALUER

I/We undertake that my/our firm M/s.....
..... has not been blacklisted by any Govt. De
partment/Public Sector Undertaking/Autonomous Body.

2. I Son/Daughter/Wife of Shri.....
..... Proprietor/Partne
r/Director/Authorized signatory of M/s..... am competent to sign this
declaration and execute this tender document.

3. I have carefully read and understood all the term and conditions of the tender and
undertake to abide by them.

4. The information / documents furnished along with the above application are true
and correct to the best of my knowledge and belief. I/ We, am/are well aware of the fact
that furnishing of any false information / fabricated document would lead to rejection of
my tender at any stage besides liabilities towards prosecution under appropriate law.

5. I/We understand that in case any deviation is found in the above statement at any
stage, my/our concern/firm/co. shall be blacklisted and shall not have any dealing with the
Department in future.

Date:

Signature of the authorized Signatory of the firm/

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Place:

Company/Organization Office Stamp/Seal:

Annexure-V

Instructions for Online Bid Submission:

The valuers are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the valuers in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

1) Valuers are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link **“Online valuer Enrollment”** on the CPP Portal which is free of charge.

- 2) As part of the enrolment process, the valuers will be required to choose a unique username and assign a password for their accounts.
- 3) Valuers are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the valuers will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify/nCode/emudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a valuer. Please note that the valuers are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Valuer then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate valuers to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the valuers may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc., to search for a tender published on the CPP Portal.
- 2) Once the valuers have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective "My Tender" folder. This would enable the CPP Portal to intimate the valuers through SMS/e-mail in case there is any corrigendum issued to the tender document.
- 3) The valuer should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Valuer should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Valuer, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the valuers. Valuers can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

1. Valuer should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Valuer will be responsible for any delay due to other issues.
2. The valuer has to digitally sign and upload the required bid documents one by one as indicated in t
3. Valuers are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the valuers. Valuers are required to download the BoQ file, open it and complete the colored (unprotected) cells with their respective financial quotes and other details (such as name of the valuer). No other cells should be changed. Once the details have been completed, the valuer should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the valuer, the bid will be rejected.
4. The server time (which is displayed on the valuer's dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the valuers, opening of bids etc., The valuers should follow this time during bid submission.
5. All the documents being submitted by the valuers would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secure Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using departments/bid opener's public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
6. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
7. Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid
8. Summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
9. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. be used as an entry pass for any bid opening meetings.

ASSISTANCE TO VALUERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

