



प्रधान आयुक्त सीमा शुल्क का कार्यालय चेन्नै- (सामान्य)

OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS, (GENERAL) CHENNAI

सीमा शुल्क भवन, 60, राजाजी साली, चेन्नै-600 001.

CUSTOM HOUSE, NO.60, RAJAJI SALAI, CHENNAI 600 001.

F.No.S14/52/2021-Estt.

Date: 11/03/2022

Minutes of the meeting of Joint Consultative Machinery (JC)/Staff Grievance Redressal conducted on 04.02.2022

In accordance with the Circular No.03/2022 dt.28.01.2022 vide F.No.S14/52/2021-Estt-Ch-VIII, the Joint Consultative Machinery (JCM)/Staff Grievance Redressal Meeting for the quarter ending September & December 2021 was held in the Office of the Principal Commissioner of Customs, General, Chennai Customs on 04.02.2022 at 04:00 PM under the Chairmanship of G.Ravindranath, Principal Commissioner of Customs General.

The following were present in the meeting:

Official Side: S/Shri./Smt.:

1. G.Ravindranath, Principal Commissioner of customs, General
2. Sinivas B.C., Joint Commissioner of Customs, General
3. R.Natrajan, Assistant Commissioner, Preventive
4. S.Sridevi, Assistant Commissioner, General

Staff Side: S/Shri./Smt.

1. Malini Balaji, CAO, Women Welfare Association
2. Anandakshmi Ganeshram, Superintendent, Women Welfare Association
3. M. S. Karthikeyan, Supdt. Preventive Officers Association
4. M.A Sailesh Gupta Supdt. Preventive Officers Association
5. V. Radhakrishnan Supdt. Preventive Officers Association
6. Dinanath Kumar, Supdt. , Preventive Commissionerate
7. S. Gopalakrishnan, Supdt. SC/ST Employee's Welfare Association
8. D.S. Anathakrishnan, A.O Appraising Officers Association
9. P. Sunil Kumar A.O Appraising Officers Association
10. B. Harinath Reddy A.O Appraising Officers Association
11. Amit Kumar, Stenographer, Stenographers Association
12. Mukesh, Stenographer, Stenographers Association
13. Ved Parkash TA Ministerial Association
14. Gaurav Panday TA Ministerial Association
15. Velmurgan, Head Havaldar, Group "C" Welfare Association
16. J Masi, Head Havaldar, Group "C" Welfare Association

At the outset, Smt. Anandalakshmi, Superintendent (Establishment), welcomed the participants and introduced the officials present in the JCM Meeting.

After the welcome address, the Chairman of the JCM, the Principal Commissioner G. Ravindranath addressed the participants and elucidated the importance of the JCM meeting and stressed that JCM should be held once in 4 months, 3 times in a year and to be held at regular intervals in future. The Chairman mentioned that the JCM should foster consultative and constructive dialog between the administration and the staff and maintain harmonious relationship between them. The Chairman insisted on active participation of both the Administrative staff and the association; and enquired whether all the staff association, dealing officers are recognized under Central Civil services (Recognition of Service Association) Rules, 1993 as it is one of the mandatory requirement to participate in the JCM. Furthermore, the Chairman highlighted the main purpose of JCM is to discuss the general matters of mutual concerns of promotion and recruitment while the individual cases of routine administration can be taken up with the respective administrations directly. In conclusion, the Chairman directed to commence the JCM with the discussion of the last JCM minutes.

Some of the important points pertaining to the last JCM minutes and the action taken were discussed in detail by the members and the officials before proceeding to the Agenda of the present meeting.

The agenda prepared for this meeting based on the grievances received from the members various staff association was taken up for discussion. The outcome and the decision of the Chairman are tabulated below.

CHENNAI CUSTOMS WOMEN WELFARE ASSOCIATION

S. No.	Grievance	Decision/Remarks of the Chairman
1.	From Sept 2020 onwards we have started doing work through e-office. We request the department to provide a laptop to all the Group "B" officers which would enable the officers to work more efficiently and at ease, especially when working from.	Laptop for all Group 'B' officers has been approved under 1% scheme and the same has been confirmed by Chairman CBIC in his weekly letter dated 29.11.2021. Action: JC(General)
2.	We request the department to provide a room to CCWWA in order to enable us to maintain our records and materials related to our association.	Recently Space has been allotted to CRECHE. In that space, a separate room/space will be allotted if feasible. Action: AC (PG)

CHENNAI CUSTOMS PREVENTIVE SERVICE ASSOCIATION

S. No.	Grievance	Decision/Remarks of the Chairman
1.	The rotation of Officers/among various Commissionerates/sections to promote all round efficiency, integrity and improve	It will be considered and done as per the existing transfer policy.

	performance evaluation and proper appraisal of officer is a significant ingredient to ensure deliver standards. Therefore, rotation would be done in a manner that is conducive to performance evaluation.	Action: AC (PG)
2.	Maintenance of rotation and postings in a definite cycle to ensure that given posting is repeated only when a cycle is completed with the length of tenure in any given postings.	There is already a transfer policy. It will be issued strictly as per guideline in policy. Action: AC (PG)
3.	Selection of Officers to sensitive charges strictly on credible track record.	As per policy it is already followed and from now on it will be followed strictly. Action: AC(PG)
4.	The association requests the department to initiate necessary action to get the entire quota of ACS posts meant for Visakhapatnam Customs for utilization entirely for Chennai Customs Zone.	As per the policy it will be taken into consideration. Review of Airpool policy has to be done by the Board. Action: AC (Estt.)
5.	MEPZ/SEZ postings may be obtained from the GST cadre as envisaged by the Board and our officers may be posted to all the SEZs which are present in Chennai Customs Zone.	It is a policy matter under Ministry of Commerce. Hence, no action lies with this zone.
6.	Sufficient number of Lady Officers in airport AIU/batch is required for the efficient investigation/personal search to the lady pax.	Eligible officers are being posted subject to the availability of the staff.
7.	The Sanctioned Strength allotment to be streamlined at this point before issue of AGT in Transfer Policy as the Commissionerates facing issue of low staff strength.	Policy matter under consideration.
8.	It's very often seen that rewards sanctioned to Officers are not all informed to the respective officers either by the rewards sanctioned section or from the account section. It's always kept as confidential from the officers for whom the reward is sanctioned. Many officers are not able to get their rewards. For the Officer's who's NOC is not given they may also be informed. Further whatever amount our Members get from our account section through our bank account, they are not in a position to judge what amount it is. Whether it's TA, DA, REWARDS etc. It's therefore requested to suitable instruction may be given to accounts section.	It will be considered..If any such instance is noted in future the Association / Officers are welcomed to bring it to notice. Action: CAO (Accounts)

CHENNAI CUSTOMS APPRAISER ASSOCIATION

S.No.	Grievance	Decision/Remarks of the Chairman
1.	In the cases of officers facing Vigilance case may be expedited.	It has been taken up and will be discussed with Vigilance Section for speedy disposal. Action: DC (Vigilance)
2.	At the time of issuing Vigilance clearance for the purpose of deputation, loan basis & out station posting of Appraiser, is not being granted based on the provision of para 7 of DoPT OM No.104/33/2005-AVD.I dt.29.10.2007, wherein it is mentioned that the "vigilance clearance will not normally be granted for a period of three years/five years (as the case may be) after the currency of the punishment." In these cases, our request is that the when vigilance status becomes clear at the completion of currency period of penalty, the implementation of Para 7 provisions may be left to the head of the department where the officer is going to join after getting relieved.	Rule is clear and hence no deviation can be entertained. Action: DC (Vigilance)
3.	As per New Recruitment Rules dt.27.05.2021, total 191 Examiners have been promoted as Appraising Officers. Hence, full utilization of total working strength of appraisers may be done by giving them section which are related to Appraising matters.	It has already been done. Action: AC (Estt.)
4.	The order of outstation posting of Appraisers is under consideration. It is requested to expedite the process.	It has already been done. Action: AC (Estt.)
5.	Policy of outstation to be changed based on the revised strength Appraisers for the outstation posting in subsequent years. Amendment in transfer policy para 2.6 may be review.	It has already been done and will be considered. Action: AC (Estt.)
6.	AGT of AOs and EO s may be expedited and it is requested to get the AGT order prepared in such as way so that the AOs get adequate exposure to work related to Appraising cadre. Further, sufficient number of AOs may be posted to sections like SIIB, SVB, Assessment etc as such sections require expertise of an Appraiser for matters related to classification and valuation.Parallel AGT for AO & Superintendent and EO's and PO's should be completed at a time.	It will be considered. Action: AC (Estt.) & AC(PG)
7.	The shortage of AOs in Shed/CFS may be filled by posting the newly promoted	It has been done.

	Appraisers as the working strength of Appraisers is now around 90% of the sanctioned strength.	
8.	As very few Examiners are now available in Chennai Zone, their strength must be utilized by posting them in their specialized area of work i.e. examination Shed and CFS as the role of an Examiner is crucial for examination of goods at CFS/Shed which will enable them to gain required experience before their promotion as appraiser.	It has been taken up and done according to the transfer policy and administrative need. Action: AC (Estt.)
9.	The present quality of identity cards is not adequate and printing fades very fast. Hence, a better quality ID cards may be issued please.	ID card quality has been improved and changes if any needed in future may be communicated. Action: AC (PG)
10.	Kind attention is invited to the issue of re-fixation of pay on par with junior on the outcome of the judgment passed by the Honorable Supreme Court in the Civil Appeal No.1970/1975/2009 dt.05.02.2020, wherein it is stated that an order to grant notional promotions where promotions have already been effected. However, entitling the parties to seniority and to grant pension benefits may be endowed to the officers on benefit of pay on par with their juniors (examiner). Hence, it is requested to fix the pay anomaly in the grade of Inspector (EO) which has already been rectified for the inspectors (PO) by the Department vide Order No.129/2020 dt.07.08.2020	It has been taken up on priority basis on receiving representation and will be done. Action: AC (Estt.)
11.	In the canteen, there is shortage of cutlery and paltes. The same may be made available with the markings of Custom House logo to avoid misplacement/stealing. It is also suggested to install industrial or heavy duty dish washing machine to improve cleanliness and hygiene.	It is to be taken up with Canteen Management. Action: AC (PG)
12.	A vending machine may be placed in canteen which holds cold beverages, snacks etc.	It is to be taken up with Canteen Management. Action: AC (PG)
13.	As a measure of safety, open spaces and parking in Custom House should be made clear from trash and waste materials, and the same managed efficiently as it has been observed that there is rush and haphazard in parking of vehicles.	This has already been done any more any more changes to be communicated to CHS. Action: AC (PG)

THE MADRAS CUSTOMS MINISTERIAL OFFICER'S ASSOCIATION

S.No.	Grievance	Decision/Remarks of the Chairman	
1.	Necessary steps may be initiated for the issues raised in the last JC Meeting.	It has been taken up.	Action: AC (Estt.)
2.	Finalization of AGT policy and completion of AGT in time bound manner and officers should be posted as per sanctioned strength of Commissionerate.	It will be considered as per policy and administrative need.	Action: AC(Estt.)
3.	Representation to the board to provide one time relaxation in the RR of EA	Representation is to be sent to Board.	Action: AC(Estt.)

THE MADRAS CUSTOMS SC/ST EMPLOYEE'S WELFARE ASSOCIATION

S.No.	Grievance	Decision/Remarks of the Chairman	
1.	Stepping up of the pay of Seniors especially in the cadre of Superintendent of Customs (Prev), Appraisers and Ministerial whose pay got reduce / lowered than the pays of their juniors who got NFU from 2016. It has been brought to the notice of this Association by many of its members from many senior Superintendents that they are receiving lower pay when compared to many of their juniors in the cadre because of improper implementation of NFU scheme from the year 2016 without adhering the FR22 and 23. This massive anomaly in pay especially from the reserved cadres and others required to be rectified. Revision/Stepping up pay has not been carried out despite representations and hence early action is prayed for.	It has been done and the left over individual officers may submit representations.	Action: AC (Estt.)
2.	Issuance of prior notice before convening any DPCs by issuing draft or regular Seniority list in feeder categories well in advance: As far as possible Seniority List of the feeder categories may kindly be issued / circulated well in advance so that there can be sufficient time to take up any anomaly or any other grievances by way of prior representations with the Administration.	It has been considered and is being followed.	Action: AC (Estt.)
3.	Proper induction training and training in certain core work areas of the cadre required to be imparted to the newly recruited and promoted Officers inter alia relevant to the day	It is being followed.	Action: AC (Estt.)

	to day work and other key areas.	
4.	For outstation postings above 50 years may not be considered for outstation postings for the cadre of Appraiser in the pandemic situation.	It could be put up to the competent authority for consideration. Action: AC (Estt.)
5.	Restoration of library facility and providing digital library in respect of certain law reporters, manuals etc., to the staff.	It will be considered. Action: AC (PG)

CHENNAI CUSTOMS GROUP 'C' WELFARE ASSOCIATION

S.No.	Grievance	Decision/Remarks of the Chairman
1.	New Recruitment: Beyond sanctioned capacity of Havaldars/HeadHavaldars the present working strength in total is 120 members, in this regard we request you to take necessary steps or new recruitment for the posts of Havaldar.	The previously surrendered 224 vacancies has been renewed, NOC has been received from DOPT and communicated to SSC for recruitment. Action: AC (Estt.)
2.	Recruitment on the grounds of Compassionate: Recruitment for the dependents of demised Havaldar/Head Havaldar on compassionate may be considered at the earlier please.	Recruitment has been done in 2020 where 2 TAs and 6 Havaldars were appointed on compassionate grounds and will be considered again after creation of fresh vacancies. Action: AC (Estt.)
3.	Promotion of Head Havaldar to Tax Assistant: Head Havaldar working in the same capacity from several years without any promotion may be considered for suitable promotion please.	New recruitment rules for the post of Tax Assistant has not come yet. Whenever it comes will be taken up on priority basis. Action: AC (Estt.)
4.	In the present atmosphere of increased workload at the strength of Gr. C deployed are unmatched and far below the required strength. Hence, the sufficient numbers of Gr. C officers to be deployed to Airport.	It has been considered and will be considered in future also. Action: AC (Estt.)

CHENNAI CUSTOMS STENOGRAPHERS ASSOCIATION

S. No.	Grievance	Decision/Remarks of the Chairman
1	Opening up of Inspector Channel for Stenos.	As promotion cadre from Stenos to Inspectors was open earlier later it was banned. A representation may be submitted so that it may be forwarded to the Board for reopening the channel. Action:- AC (Estt.)
2	Opening up of ICT.	Representations received in respect of ICT will be forwarded to CCO/Board Action:- AC(Estt.)

3	Request to conduct speed test for additional increment.	It will be considered.	Action:- AC (Estt.)
4	Training for newly recruited Stenos.	A letter has already been forwarded to NACIN.	Action:- AC (Estt.)
5	Granting of One time relaxation from Grade II to Grade I.	A reminder may be forwarded to the Board for further update.	Action:- AC (Estt.)

CHENNAI CUSTOMS PREVENTIVE SERVICE DRIVERS' ASSOCIATION

S.No.	Grievance	Decision/Remarks of the Chairman
1	Re establishment of abolished post of driver special grade.	Matter will be taken up with the Board. Action :- AC(Estt)
2	Filling up of sanction strength of Grade III.	It will be considered as per policy. Action:- AC (Estt.)

The meeting ended with thanks to the Chair.


 (RAJEEV KUMAR)
 ADDL COMMISSIONER OF CUSTOMS
 GENERAL COMMISSIONERATE
 CHENNAI CUSTOMS