



COMN/621/2015

OFFICE OF THE
COMMISSIONER OF CUSTOMS,
TELECOMMUNICATION WING,

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Dated: 15.12.2015

NOTICE

SUB: ANNUAL MAINTENANCE CONTRACT OF TELEPHONE CABLE LINES –Reg.

Quotations are invited for a Non-comprehensive Maintenance Contract for Telephone cable lines and associated fault control, installed at Chennai Custom House, Chennai bound by the following specifications of works and conditions. AMC is for the period from 01.01.2016 - 31.12.2016

- (1). The maintenance schedule will cover the Telephone cables and associated accessories of about 200 Direct lines and 440 Intercom lines, installed in the Custom House, Chennai and connected offices.
- (2) Two skilled Technicians well versed with the maintenance/installation work are to be deployed. They should carry an authenticated ID and their phone numbers and the phone number of their Supervisory contact person in the AMC Vendor's Organization shall be submitted to the Custom House, Chennai.
- (3). The Technicians will be responsible for the clearance faults for all the installations under Customs offices and will carryout instruction of the Tele Comn Section on day-to-day-basis. Technicians will ensure utmost discipline and any violation of the same is likely to be viewed seriously.
- (4). The Technicians deployed will report every day at 0915 hrs. and remain in duty till 1745hrs.on all working days. In case of non deployment of the technicians, the payment of for the absent period will be deducted from the contract amount. In case of any exigencies involving installation/fault control works during any time including Saturdays, Sundays and holidays, the service shall be made available by the contractor without fail.
- (5). The contract period will be one year from the date of order for executing the work. The maintenance charges is payable every quarter (Every 3 months completed period). If any additional cabling or spares to be procured and provided by the AMC vendor, the same shall be prior-approved by the competent authority and after the approval only, such additional works should be carried-out. The records for the spares consumed, additional cable laid during the fault clearance /new installation will be separately maintained and invoice can be presented at the end of each quarter for payment along with regular claim of maintenance charges for each quarter.
- (6). It is not binding on this department to continue the contract for the full term of one year. In case any deficiency in service or unsatisfactory performance is noticed, the contract is likely to be terminated immediately.

Those who are interested may go through the conditions, specification of contract works, and present their quotation to the undersigned on or before **21.12.2015** by the sealed cover with writings on the cover as QUOTATION FOR TELEPHONE CABLE MAINTENANCE.

Chennai.
Dated: 15.12.2015

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(P.SRIRAM)
DEPUTY DIRECTOR (COMNS)