



GOVERNMENT OF INDIA
MINISTRY OF FINANCE : DEPARTMENT OF REVENUE
OFFICE OF THE COMMISSIONER OF CUSTOMS,
CHENNAI – VIII COMMISSIONERATE
CUSTOM HOUSE, NO.60, RAJAJI SALAI, CHENNAI – 600 001

044-25254472

044-25254330

सी.सं./F. No. S.Misc.12/2015 – Accts. Pension

दिनांक/Dated: .08.2019

PENSION ADALAT 2019

For the attention of Chennai Customs Pensioners/Family Pensioners
Under CCS (Pension) Rules, 1972

This Office proposes to conduct the 'PENSION ADALAT' to redress the grievances relating to Pension and Settlement dues of Pensioners. The date, time and venue are as detailed hereunder:

Date : 23rd Day of August, 2019
Time : 1100 HRS.
Venue : OFFICE OF THE COMMISSIONER OF CUSTOMS
CLUB HALL, 5TH FLOOR, ANNEXE BUILDING,
No.60, RAJAJI SALAI, CUSTOM HOUSE, CHENNAI – 600 001.

Grievances of Pensioners/Family Pensioners may be sent by e-mail to cao.accts@gov.in or by post to the CHIEF ACCOUNTS OFFICER, PENSION, CHENNAI-VIII COMMISSIONERATE, No.60, RAJAJI SALAI, CUSTOM HOUSE, CHENNAI-600 001 on or before of 16.08.2019, superscribed "CHENNAI CUSTOMS - Pension Adalat 2019."

Cases involving purely legal points eg. Succession etc., and grievances involving policy matters does not come under the purview of the Pension Adalat.

Pensioners/Family Pensioners may obtain the application form/other details in person which is available with Smt. Shanthi Venkatraman, Administrative Officer, Accounts - Pension, Chennai – VIII (OR) may also be downloaded from our official website www.chennaicustoms.gov.in under 'Pension Adalat-2019' link.

(P.S. RAMESH)

CHIEF ACCOUNTS OFFICER
CHENNAI-VIII COMMISSIONERATE
CUSTOM HOUSE, CHENNAI – 01



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Ph:044 25254472

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सी.सं./F. No. S.Misc.12/2015 – Accts. Pension

दिनांक/Dated: 01.08.2019

PENSION ADALAT 2019

*For the attention of Chennai Customs Pensioners/Family Pensioners
Under CCS (Pension) Rules, 1972*

This office will be holding a Pension Adalat. The Pension Adalat will look into the complaints and grievances of the pensioners/family pensioners belonging to the Chennai Customs. Pensioners/Family Pensioners having grievances relating to pension and other related benefits covered under CCS (Pension) Rules, 1972 shall submit their grievances in the prescribed format on or before 16.08.2019 for spot redressal of grievances in the Adalat to be held on the 23rd day of August, 2019 at 1100 HRS at the Office of the Commissioner of Customs, Club Hall, 5th Floor, Annexe Building, No. 60, Rajaji Salai, Custom house, Chennai – 600 001.

Following types of grievances/complaints shall not be entertained in the Pension Adalat:

- I. Cases involving purely legal points e.g. succession etc.
- II. Grievances involving Policy matters.
- III. Issues like appointment on compassionate ground.
- IV. Cases which are sub-judice.
- V. Retention of quarters after retirement and Recovery of Penal/Damages and Rent related thereto
- VI. Grievance once represented through earlier Pension Adalat and replied suitably.
- VII. Any other issues not found lying within the domain of Pension Adalat in terms of Office Memorandum dated 09.02.2015 in F. No. C30013/77/2014-Ad IV read with Office Memorandum dated 25.03.2011 of DOP&PW (F.No.44013/2/2010-Coord.).

Only specific grievances of the individual pensioners/family pensioners with regard to non-payment or improper payment of settlement dues shall alone be entertained.

Application of grievance/complaints received after 16.08.2019 shall not be considered for redressal in the Pension Adalat 2019 to be held on 23.08.2019.

Yours Sincerely

(P.S. RAMESH)

CHIEF ACCOUNTS OFFICER
CHENNAI-VIII COMMISSIONERATE
CUSTOM HOUSE, CHENNAI – 01

FORMAT OF APPLICATION - PENSION ADALAT-2019

1	Name of the Applicant (Pensioner / Family Pensioner)	
2	Name of the ex-employee & Designation	
3	Department / Pension settled at	
4	Date of Retirement	
5	Pension Payment Order (P.P.O.) NO.	
6	Last Basic Pay & Scale of Pay at the time of retirement	
7	Present Pension / Family Pension	
8	Details of the Bank A/c & Branch through which Pension is drawn	
9	Full address for communication with telephone no. / mobile no. / E-mail Id.	
10	Nature of grievance (Full details to be given)	
11	Whether the grievance has been presented in any earlier Pension Adalat, if so, details to be furnished	
12	Whether the grievance has been preferred to any authority before, the details may be furnished alongwith documentary evidences	
SIGNATURE OF THE PENSIONER		