



भारत सरकार

GOVERNMENT OF INDIA

वित्त मंत्रालय, राजस्व विभाग

MINISTRY OF FINANCE, DEPARTMENT OF REVENUE

आयुक्त सीमा शुल्क का कार्यालय (लेखा परीक्षा) आयुक्तालय

OFFICE OF THE COMMISSIONER OF CUSTOMS (AUDIT) COMMISSIONERATE

सीमा शुल्क भवन, नं. 60, राजाजी सलाए चेन्नै- 600 001

60, RAJAJI SALAI, CUSTOM HOUSE, CHENNAI - 600 001.

Telephone: 25250166: Fax: 25223399 www.chennaicustoms.gov.in

S.MISC.07/2018 Genl.Admin (Audit)

Date: 25.06.2018

**TENDER FOR HIRING OF OFFICE SPACE FOR THE OFFICE OF
THE COMMISSIONER OF CUSTOMS (AUDIT), CHENNAI CUSTOMS**

The Commissioner of Customs (Audit), Chennai Customs invites tenders for hiring suitable office accommodation on rent having approximate Carpet area of 30,000 square feet for their office at CHENNAI, from the legal owners / power of attorney holders of suitable buildings along with provision for sufficient car parking space in the most suitable area, preferably at the premises. The locations where buildings are required in detailed as Annexure- A.

2. The amount of rent payable for the premises taken on lease will be as per the Government of India Rules and the same shall be fixed and paid in accordance with the Government of India instructions in force. Interested parties having clear title may download the tender details from the official websites www.eprocure.gov.in, www.cbic.gov.in or www.chennaicustoms.gov.in. The bids complete in all respects should be submitted online on these websites on or before 16.07.2018. The offers received beyond the specified date shall not be entertained.

Enclosures:

- (i) Locations where building are required as Annexure-A
- (ii) Terms and conditions as Annexure -B
- (iii) Technical Bids as Annexure-C
- (iv) Financial Bids as Annexure-D
- (v) Instructions for Online Bid Submission as Annexure-E

**(PYDI RAMA PRASAD)
JOINT COMMISSIONER
CHENNAI CUSTOMS AUDIT**

Copy to:-

1. The Deputy Commissioner of Customs (EDI), Customs House, Chennai for publication in the official websites i.e. www.eprocure.gov.in, www.cbic.gov.in and www.chennaicustoms.gov.in.

2. The Notice Board at Customs House, Chennai-600 001.

Annexure - A

Chennai Customs Audit Commissionerate space requirement (approx.30,000 Sq.feet)

Locations preferred

1. PARRYS,Chennai
2. Anna Nagar, Chennai
3. Nungampakkam, Chennai
4. Mount Road, Guindy, Chennai
5. St. Thomas Mount, Chennai.

General Instructions:

(1).The Tender consists of 4 Parts —
Part- 1 (Annexure —A - Locations of Buildings),
Part- 2 (Annexure-B- Terms and Conditions),
Part- 3 (Annexure- C- Technical Bids),
Part- 4 (Annexure - D- Financial Bid) and
Part- 5 (Annexure-E).

ANNEXURE-B

Terms and conditions:-

1. The terms and conditions shall form part of tender to be submitted online by the bidders on the CPP Portal.
2. All columns in the tender document shall be duly filled in and no column shall be left blank. 'Nil' or 'Not applicable' shall be marked, where there is nothing to report. The Commissioner of Customs (Audit), Custom House, No.60, Rajaji Salai, Chennai-600001 reserves the rights to reject incomplete tender in the event of any of the particulars being found to be incorrect.
3. No tender will be accepted which has been sent offline, by fax, email or any other such means.
4. After opening the Technical Bids and Financial Bids, physical inspection of the premises offered by the bidders will be carried out by the Hiring committee for assessing the suitability of the accommodations, verification of their credentials and other liabilities so as to verify as to whether the offered premises is fit for Chennai Customs Audit and is as per the requirement of tender.
5. The financial bids of those who qualify on evaluation of Technical Bids by the Hiring Committee would be opened on **16/07/2018**.
6. Most competitive per Sqft. Rate should be offered/quoted in the Financial Bids for entire agreement period of three (3) years. The monthly rent should be quoted on lump-sum basis for the entire area (covered/built up area of main building, other permanent structure, covered/underground parking, open parking area for the entire agreement for period of 3 years in the Financial Bids. No separate agreement will be paid for covered/underground parking and open parking area.
7. Finalization of rent based on location and quality of constructions and age of the building is subject to the certification by CPWD/Hiring committee and final approval/sanction by Government of India as per rules framed in this regard. The assessment of reasonable rent will be done by the CPWD which is the competent authority to issue Rent Reasonableness Certificate (RRC)/Fair Rent Certificate. The rent shall be paid as per the RRC or as quoted by the bidder, whichever is less, by the Committee of Hiring of office to the successful bidder.
8. Renewal of lease agreement is also subject to certification by CPWD/ hiring committee and final approval/sanction by the Government of India as per rules framed in this regard. The lease or revision of the rent provided that such revision shall not exceed 8% per annum of the rent payable at the time of such revision.
9. Bidders may note that no increase in rental charges will be allowed during the initial three (03) years of the agreement period. If lease is extended beyond three years, renewal of rent would be as per Fair Rent Certificate given by the CPWD and rate mutually agreed between the parties. The percentage increase between, shall not exceed 8 % p.a.
10. The rate quoted shall be exclusive of service tax. The applicable rate of taxes may be indicated. No advance would be given by the Department as deposit of rent.
11. All existing and future taxes, including property taxes, assessment charges and other outgoing of any description in respect of said premises shall be borne by the owner/bidder.
12. The charges for electricity and water used by this office in the said premises during lease period will be as per prevailing rates. For electricity supply through generator

set, a separate meter should be installed. The charges for electricity supplied per unit through generator set shall be paid to the bidder, along with monthly rent as per the meter reading.

13. Rent charges shall be paid as per the lease agreement. No earnest money deposit/ security deposit or advance rent will be given by the department to the owner offering the premises.

14. Intending parties may furnish complete details in the Technical Bids given in Annexure- C and Financial Bids in Annexure-D. Incomplete/Incorrect bids will be treated as rejected. No further correspondence will be entertained.

15. Tender received after the due date and time for whatever reason, shall not be entertained.

16. All the details and documents mentioned in the tender form must be submitted. A tender having incomplete details/documents is liable to be rejected. However, the hiring committee may give an opportunity to the bidder to furnish the balance details/ documents within the specified time. The Hiring Committee may also call for any additional details/documents from the bidder, if required. The bidder, before submitting the tender, should satisfy himself about correctness and authenticity of the details and documents submitted. Submission of wrong details/documents would render the tender from invalid.

17. Selected party shall be required to sign a Lease Agreement with the designated authority of the Commissioner of Customs (Audit), Customs House, Chennai as a legal requirement. The agreement shall be signed initially for a period of 3 (three) years extendable for further period as per requirement. The original copy of the lease documents shall be retained by the hirer.

18. The Premises offered should have similar facilities that are already availed by this Commissionerate at the aforesaid address, including furnishings like partitions, Furniture, Fixtures, internal electrical wiring, lighting, fire alarm, CCTV Surveillance Systems power back-up / genset, air conditioning, adequate data structure cabling for LAN/WAN connectivity, inside painting, car parking etc. For this purpose the prospective bidders may contact / visit the aforesaid address before submitting their bids.

19. The premises offered should have construction approval/clearances from all Government Departments as may be necessary by the local authorities and should be legally free from all encumbrances and should comply with building bye-laws of the local authority and fire safety, general security norms.

20. All the taxes including property taxes, assessment charges and other outgoing of any description in respect of the said premises shall be borne by the owner/bidder for the entire period of tenancy.

21. The Customs Audit Commissionerate shall pay all charges in respect of electricity and water used on the said premises during the lease period as per the prevailing rates.

22. The cost of repair and maintenance of civil/electrical installation including Air Conditioning plant, power backup (generator sets), lifts and common areas etc. will be the responsibility of the bidder. Routine replacement of electrical fittings like bulbs, tubes and other consumables will be done by the Department. The scope of maintenance is more specifically mentioned at SNo. 1.42 of the document.

23. The security of the building and running of lifts with requisite manpower for operation shall be the responsibility of the owner/bidder. The cost of deployment of External Security for building will be met by the owner. The services like security and maintenance shall be of the quality acceptable to the Department. The internal security of the building will be taken care of by the Department. The bidder should make sure that the Lifts work smoothly during the period of contract. In case the security of the building is taken by the Department/Government of India for strategic reasons, the rent to be paid to the bidder shall be accordingly reduced.

24. CCTV Surveillance Systems installed in the building should be compliant with The Tamilnadu Urban Local Bodies (Installation of Closed Circuit Television Units in Public Buildings) Rules, 2012. As a measure of Crime Control, the Government made it mandatory that Closed Circuit Television Units (CCTV) should be installed in all public buildings where large gatherings of public congregate. As per Rule 2 d(XV) "public building" means, any building where public have an access for any purpose and used as a – office of the Central Government or any State Government or any local authority or anybody corporate owned or controlled by the Central Government or any State Government, where more than 100 persons are employed or having area of 500 square meter and above. The bidder should make adequate installation of CCTV Surveillance systems in the building.

25. All the maintenance related minor complaints shall be attended on priority but not later than 24 hours to the satisfaction of Department. If the bidder fails to do so, Rs.500/- per complaint shall be recovered from the monthly rental bill as compensation. In case the complaint is not attended to within two working days, the job shall be done at the risk and cost of the bidder besides recovery of compensation of Rs.500/-per minor complaint.

26. **Carpet Area measurements:** The carpet area shall be the area of the premises which is covered but excluding the following

- (a). Wall and columns,
- (b). Portico/canopy
- (c). Sanitary Shafts/toilets,
- (d). Stair cases,
- (e). Bon Louvre,
- (f). Lift Walls,
- (g). Air conditioning ducts,
- (h). Balcony,
- (i). Portion below the window sills,
- (j). Lofts,
- (k). Parking space whether covered or not,
- (l). Open terrace.

Joint measurements will be taken in the presence of Lessee official and vendor / authorized representative for finalizing the carpet area.

27. **Lease Rent - Rate per sq.ft. on Carpet area :** The carpet area rate shall include statutory charges (i.e. all taxes / cess present and future — House tax , Property tax, water tax, sewerage charge and Municipal taxes etc.,) except the GST. The rent will be paid from the date of taking possession of the premises. Nothing extra will be paid other than the monthly lease rent. Lease rent for every month is payable by 10th of next month.

28. The following documents should be uploaded with the bid:-

- (i) Documents in support of ownership of building/land and constructions therein.
- (ii) Copy of PAN No.& TAN No. of original owner of premises, if any
- (iii) Proof that the applicant is the original owners or lease holders or power of attorney holders or authorized agents of properties.

- (iv) Certificate of authorized signatory from CEO, if the owner is a company, firm, society, etc.
- (v) An affidavit swearing that the space offered is free from any liability and litigation with respect of its ownership/, lease/renting and that there are no pending payments against them.
- (vi) No objection certificate from Municipal authorities/ DDA/Fire Department for use of the property.
- (vii) Copies of approved plan of the accommodation offered.
- (viii) Attested/Self Attested copies of completion certificate issued by the competent authority.
- (ix) Proof/Certificate from the authorized architect certifying the carpet area of the space offered for hiring.
- (x) Updated copies of all Municipal/ other applicable tax receipts.
- (xi) Undertaking from the owner indicating the period and time when the accommodation could be made available for occupation after signing the agreement.

29. SCOPE OF MAINTENANCE

The Owner would bear the cost of maintenance of the following:-

- (i) Periodical Civil, electrical, firefighting maintenance, Preventive maintenance, drill for firefighting equipment would be responsibility of bidder.
- (ii) Periodical maintenance of the building, which includes painting of walls doors & windows and all the exteriors and all the common areas of the building.
- (iii) Maintenance of all Elevators, including payment of AMC.
- (iv) Maintenance of Lighting posts, etc of common area and Maintenance of Water supply system.
- (v) Maintenance of main building electrical installations, common electrical, plumbing and sanitary lines.
- (vi) Provision of signage pertaining to common services.
- (vii) Insurance of building
- (viii) Maintenance and running of motors and water pumps installed in the premises.
- (ix) Maintenance and running of common power back-up generator/DG sets, payment of their insurance and AMC, etc.
- (x) Day to day housekeeping. Round the clock Security and maintenance of all common areas including pavement, landscape, common garden area and provision of consumables for the same

30. The tenant would bear the cost of the following:-

- (i) Provision of consumables for Electrical maintenance, such as Bulbs etc. for use in the office and internal areas exclusively used by the Goods and Service tax department.
- (ii) Round the clock internal security to the premises, access control and regulating visitor movement.
- (iii) Day to day housekeeping and maintenance of all office and internal areas and provision of consumables for the same in the building so far as exclusively used by the Goods and Service tax department.

31. The department reserves the right to amend any/all terms and conditions, as it deems necessary.

32. Customs Chennai Audit Commissionerate shall be under no obligation to accept the lowest quotation.

33. Conditional offers will be rejected.

34. The rates quoted should be only in Indian rupees.

35. The department reserves the right to reject any/all offers without assigning any reason thereof. No correspondence will be entertained in this regard. Decision of the Chennai Customs Audit Commissionerate will be final and binding.

36. All disputes lie within the jurisdiction of Delhi City. All disputes in connection with the execution of contract shall be settled under the provision of Arbitration and Conciliation Act, 1996 and the rules framed there under and in force shall be applicable to such proceedings. The arbitration proceedings shall take place at Delhi City only.

(PYDI RAMA PRASAD)
JOINT COMMISSIONER
CHENNAI CUSTOMS AUDIT

Annexure – C

TECHNICAL BID

Sub: Hiring of Office Premises for Customs Audit Commissionerate, Chennai

Sl. No.	Particulars	Details (Please fill up with relevant answer, wherever required)
1.0	Name of person /party submitting the Bid (hereinafter referred to as the bidder); Permanent Account Number (PAN) Service Tax Registration Number whether assessed to tax and if so, particulars thereof including particulars regarding Service Tax.	
2.0	Status of the bidder (Individual/ Partnership Firm/Company/Society/ Any other (specify)	
3.0	Name of the person/ party holding Title to the property (hereinafter referred to as the owner) Permanent Account Number (PAN); whether assessed to tax and if so, particulars thereof including particulars regarding Service Tax.	
4.0	Status of the owner (Individual/ Partnership / Firm/ Company/ Society/ Any other (specify)	
5.0	Whether the bidder is himself the Owner of property offered on rent or Power of Attorney/ duly Authorized	
5.1	Details regarding experience of bidder/owner in construction of building (if the bidder/owner are separate persons such details. To be given in respect of both)	
6.0	Contact details of the bidder	
6.1	Name	
6.2	Complete Postal Address	
6.3	Telephone Nos. With STD code, Including Mobile Number	
6.4	Fax Nos. With STD code	
7.0	Contact details of the owner (if Different from bidder)	
7.1	Name	
7.2	Complete Postal Address	
7.3	Telephone Nos. With STD code, Including Mobile Number	
7.4	Fax Nos. With STD code	
8.0	Details of property offered	
8.1	Location & Address of the property	
8.2	Is property having office use as permissible use by the competent authority.	
8.3	Whether it is an independent Property for exclusive use by the GST & Central Excise Department without sharing with any other user, if not details of other occupants in the property.	

8.4	Whether the space offered for hire is situated in more than one floor of a property, if Yes, specify floors	
8.5	Total plot area of the property where Office is offered (complete land area including open spaces, constructed area within the boundary of property offered on rent) (in sq.ft.)	
8.6	Carpet area on each floor offered for rent (in sq. ft.)	
8.7	Carpet area (total of all floors) offered (excluding basement/ covered parking areas) (in sq. ft.)	
8.8	Open area (Inner roads, garden etc.) and open parking area to be indicated separately. Public parking places on roads or any nearby public parking area will not be counted for this purpose.	
8.9	Covered parking area (garages, Basement parking etc.)	
8.10	Carpet area means area of premises less common toilets, passage, walls/columns, stair cases, verandah, lobby, balcony, kitchen, portico, sanitary, shafts, lift arches, air conditioner ducts, lofts, covered car parking.	
8.11	Approximate distance of the property from existing state/ national highway/ nearest metro station.	
8.12	Width of approach road on which the property is located	
8.13	Whether proper access from roads is available	
8.14	Details regarding natural light and Proper Ventilation	
8.15	Whether the property is free from all encumbrances, claims, litigations etc. If yes attach copies of relevant certificate	
8.16	Whether all Govt. Dues including Property tax, Service Tax, electricity, telephone, water bills etc. have been duly paid up to date. (Enclose documentary proof for the same.)	
8.17	Whether the property is physically Vacant and available for possession	
8.18	Details of the toilet facilities available on each floor (give details of common toilet facilities as well as attached toilet facilities, if any.	
8.19	Details of lifts- make capacity, number and age.	
8.20	Details of available fire safety and Security measures	
8.21	Whether suitable power supply for Commercial operation is available, sanctioned load may also be indicated (refer point 1(xi) of the Terms & Conditions	
8.22	Whether adequate open space for Installation of generator is available	
8.23	Details of the power backup	
8.24	Any other facility which the owner/bidder may provide to the Department in the proposed property such as Conference Room, Business Centre, Food Court, Gymnasium and other recreational Facilities etc.	
8.25	Details of CCTV surveillance systems available	

*Enclose documents wherever required.

I have gone through the various terms and conditions mentioned in the tender documents and I agree to abide by them. I*..... aged.....solemnly declare to the best of my knowledge and belief, the information given above and in the enclosures accompanying it, is correct, complete and truly stated.

Yours sincerely,

Signature and stamp of the Owner/ bidder/ authorized Signatory with complete Name, Address, Contact No. (s), including Mobile No.(s).(also Indicate the category in which signing, whether on his own behalf of as Power of Attorney/ Authorized signatory of the owner, etc.)

ANNEXURE- D

FINANCIAL/ PRICE BID UNDERTAKING

A Name and Address of the applicant with
Phone Nos.

B Status of the applicant with regard to
building/accommodation offered for hire by the owner or power of attorney holder

C Full particulars of the owner

(i) Name

(ii) Address(es)

(iii) Telephone Nos./Mobile Nos.

(iv) Business

(v) Residential

(vi) Tele Fax No.

(vii) Pan Card (Photo Copy)

(viii) GST Registration (Photo Copy)

D Complete details of the building viz.

Complete postal address of the location

E Items Rate Per Sq. Feet Total

E.1 The rent will be subject to issue of Fair Rent Certificate by CPWD as per procedure laid down by the Government and it will be applicable for the leased period. All Municipal/Corporation taxes, cess or any other tax applicable are to be borne by the landlord. The electricity and water bills as per actual consumption to be borne by the Department. Goods Service Tax will be borne by the tenant as applicable.

E.2 Rate of common area maintenance per

Sq.Ft. on Carpet area per month

E.3 Any other conditions having financial implications relevant to the offer of the building. Give details, if applicable

Signature of Legal Owner/ Power of Attorney Holder

Annexure - E

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online bidder Enrolment" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sift / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC"s to others, which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID/ password and the password of the DSC.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective "My Tenders" folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF/ XLS/ RAR/ DWF/ JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.

4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/ couriered/ given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/ any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

6) The server time (which is displayed on the bidders" dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PM encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of

bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.