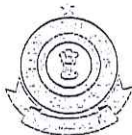


Very good. We may load on website too.

A.S.M. P.  
14 APR 2018

Telephone: 2522 1918

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OFFICE OF THE COMMISSIONER OF CUSTOMS

CHENNAI VIII GENERAL COMMISSIONERATE

CUSTOM HOUSE, NO.60 RAJAJI SALAI, CHENNAI - 600 001

[www.chennaicustoms.gov.in](http://www.chennaicustoms.gov.in)

1400  
11 APR 2018

F.No.S.Misc.02/2018 - Sys Unit

Dated: 11-04-2018.

**MINUTES OF THE INTERACTIVE SESSION WITH TRADE**

**IN CONNECTION WITH E-SANCHIT**

With regard to problem faced by the trade in connection with the implementation of E-Sanchit, an interactive session has been conducted under the chairmanship of Dr.Anil K. Nigam, Commissioner of Customs, Chennai VIII, General Commissionerate on 09.04.2018 at 3.30 p.m. at Club Hall, Custom House, Chennai - 600 001.

NIC officials with EDI staff are present in the interactive session. Nearly 80 persons from the trade fraternity attended the interactive session.

DC (EDI) welcomed the gathering for the interactive session and requested the trade to raise their grievances with regard to uploading of Supporting of Documents through E-Sanchit.

The Commissioner of Customs, Chennai VIII General Commissionerate addressed the gathering and spoke about E-Sanchit.

After that the trade raised their grievances one by one. The same is addressed by NIC officials and EDI staff.

The points raised in the interactive sessions are as follows:

1. It is informed that the users are having two different ICEGATE IDs with digital signature to use it one for uploading the documents in E-Sanchit and another one for uploading the BE job by entering the IRN No and the ICEGATE id through which the documents are uploaded. In this case,

the jobs are not getting processed at ICEGATE and the trade is not in a position to know the status of the job.

Reply: It is informed that there is no restriction to use the same ICEGATE id for uploading the documents in E-Sanchit and uploading the jobs for BE No. generation. It is also informed that in the test scenario, it has been tested with different ID and the BE was processed without any problem. It is also informed that on 05.04.2018 nearly for 30 documents BE generated in the Service center with the IRN No obtained from E-Sanchit after uploading at their office premises. It is also requested to check once again with two different IDs and if the same could not be processed, it is requested to provide the details to EDI for further verification.

- 2) It is informed that error code is not clear in the negative acknowledgement for E-Sanchit document to rectify the error. It is mentioned that specific error can be thrown to identify the error.

Reply: It was informed that three different error codes are given in the case of error in uploading the documents. It is informed the following error codes are getting populated in the case of E-Sanchit.

S.No	Error code	Error Description
1	820	IRN No. furnished in the job is incorrect/invalid with regard to mapping of IRN No and ICEGATE ID.
2	822	IRN No not furnished for atleast one document
3	479	Invalid Document code

DG (System) is given feedback on this issue.

- 3) It is enquired that whether the same IRN No to be provided to all items of invoice.

Reply: It is not necessary. While filing supporting documents, it may be declared at Invoice level once. For e.g. as INV No 1 and item No. as 0.

- 4) It is informed that for the same type of document, document issuing party name, document issue date, document beneficiary party name are mandatory which is time consuming.

Reply: It is informed that it is not mandatory for the same type of document. However, this is being checked up with Directorate of Systems.

5. It is informed that there is no document type for certain documents available in E-Sanchit for selection.

Reply: It is informed that now all the document types are updated and requested to check the same. If any particular document type is not available, the same may be informed to update in E-Sanchit.

6. It is informed that by oversight, one document is missed out. It is enquired how to add the document.

Reply: It is informed that by way of amending the BE through service centre, by providing the IRN No, ICEGATE id through which the document scanned, it can be added and also can be deleted.

7. It is informed that if any officer had requested for a new document at the time of assessment, then the trade has to go to their office to upload the document and again come to Service Centre for amending the BE to add the document with IRN No. Instead, online amendment facility may be provided to upload the additional document.

Reply: It is informed that for the benefit of the trade only, two systems with the scanner has been provided at the Reception Hall of the Custom House. It can be used for uploading the document. Further, it is informed that there is an option to amend BE online for uploading the document. Hence, this may be checked and feedback given.

8. In case of Ex Bond BE same IRN can be used that of WBE.

Reply: Yes. The same IRN No can be used till the entire clearance of WBE.

9. It has been enquired whether the multiple invoices and catalogues can be clubbed together and uploaded.

Reply: It is informed that multiple invoices can be clubbed to a maximum file size of 1 MB and uploaded.

10. It is informed that as lot of documents to be scanned and it consumes more time. Hence, it leads to delay in filing of documents in time to avoid penalty charges for late filing. It is requested to permit filing without late filing charges for two days instead of existing 1 day.

Reply: It is informed that the trade can obtain the documents from the Importers in PDF form itself to upload the document instead of spending time in scanning and to avoid late filing charges.

11. It is informed that, the viewing of documents by the officers to be done in another screen. Hence, instead of switching over to the next screen for viewing documents, the same may be provided to the adjacent to the assessment screen.

Reply: It is informed that this may be taken up with Directorate of Systems, New Delhi for necessary action.

Finally, Shri. S. Nataraja, President, Chennai Customs Broker Association, expressed vote of thanks for convening interactive session for the benefit of the trade.

This issues with the approval of Commissioner (VIII - General)

  
(T. NALINA SOFIA)

**DY COMMISSIONER OF CUSTOMS (EDI)**

Copy Submitted to

The Chief Commissioner of Customs, Chennai Zone,  
Custom House, Chennai - 600 001.