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भारत सरकार

GOVERNMENT OF INDIA

वित्त मंत्रालय, राजस्व विभाग,

MINISTRY OF FINANCE, DEPARTMENT OF REVENUE

मुख्य आयुक्त सीमा शुल्क का कार्यालय

OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS

CHENNAI CUSTOMS ZONE

सीमा शुल्क भवन, 60 राजाजी सालै, चेन्नै-600001

Custom House, 60 Rajaji Salai, Chennai 600001

F.No: CVIII/11/129/2017-CCO (Appg-Tech)

दिनांक/Date: 29.06.2017

To

The Principal Commissioner of Customs

Chennai - I / III / VII

URGENT

The Commissioner of Customs

Chennai - II / IV / V / VI / VIII

GST

The Commissioner of Customs (Appeals)

Chennai (Appeals - I) & Chennai (Appeals - II)

Sir

Sub: GST - smooth rollout - seva kendra - regarding.

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There was a telecom with Revenue Secretary yesterday with respect to GST preparedness.

2. The following issues were flagged by the Revenue Secretary.

- Outreach Programme shall be seamless for all stakeholders
- Deficiency in the Outreach programme should be made good by consulting with senior departmental officers
- Issues/Doubts can be clarified from 08.00AM to 10.00PM from Feedback and Action Room (FAR) that has been created with an officer in the rank of Additional Director General (Performance Management) and 8 Assistant Commissioners. The phone numbers of the FAR are as below:

011 - 23094160

011 - 23094161

011 - 23094162

011 - 23094168

011 - 23094169

Email id: gst.actionroom@gov.in

(d) It was mentioned in the teleconference to put in place a call centre and to extend the same

(e) It is requested to avoid any negative connotations/publicity by other stakeholders

(f) Suvidha Kendra to be constituted for the benefit of stakeholders

3. With respect to the above observations, it is requested to nominate a well conversant officer at the level of an AC/DC from Chennai IV Commissionerate and an officer at the level of AO/Superintendent from Chennai II Commissionerate as a link officer to clarify the doubts of the stake holders. Similarly in Air cargo Complex, the same exercise may be carried out by posting one DC/AC and one AO/Supdt for clarification of doubts.

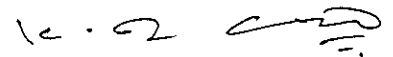
4. Shri. S Karthickraj, Assistant Commissioner shall be the nodal officer and be a single point contact for the said programme. Departmental officers nominated both from Sea/Air Cargo are hereby requested to co-ordinate with Shri. Karthickraj for a smooth roll out of GST.

5. Further, it is requested to issue necessary Public Notices pertaining to customs as and when CBEC updates the website.

6. A compliance report on the preparedness for the roll out of GST may be furnished to the Chief Commissioner by return mail/fax.

This issues with the approval of the Chief Commissioner of Customs.

Yours faithfully



K RAMAKRISHNAN
Additional Commissioner (CCO)