



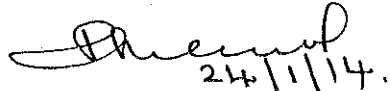
TEL: 25232867

GOVERNMENT OF INDIA
MINISTRY OF FINANCE
OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORTS)
CUSTOM HOUSE, 60 RAJAJI SALAI, CHENNAI – 600 001

NOTICE INVITING TENDER

Office of the Commissioner of Customs (Port-Import), Custom House, 60, Rajaji Salai, Chennai invited sealed offer from Manufactures / Authorised Dealers / Suppliers for installation/upgradation of CCTV System at Custom House, Chennai. The details of the cost of application form of Rs 500/- (Rs five hundred only) per application in the form of Demand Draft/Banker's Cheque of Scheduled Bank drawn in favour of the Commissioner of Customs, Chennai shall accompany the bid. Bids without DD/Banker's Cheque towards cost of application form shall be rejected. Tender is invited in two parts, i.e., (1) Technical bid and (2) financial bid. The tender form for Technical bid and financial bid in prescribed proforma complete in all respect shall be submitted in CHS Section, Custom House, Chennai in two separate sealed covers addressed to the Joint Commissioner of Customs (P&V), O/O the Commissioner of Customs (Imports), Custom House, Chennai-600 001 on or before **4PM on 19.02.2014.**

2. The tender form can be downloaded from www.chennaicustoms.gov.in and www.cbec.gov.in. However, the cost of application form of Rs 500/- should be accompanied with the filled form in the form of demand draft/banker's cheque.


24/1/14.

DEPUTY COMMISSIONER OF CUSTOMS (PREV. GEN.)

copy to:

✓ The EDI,

Custom House, Chennai (req. to display in Custom House Website)

2. Caretaker

Custom House, Chennai (to display in notice Board)



TEL: 25232867

**GOVERNMENT OF INDIA
MINISTRY OF FINANCE
OFFICE OF THE COMMISSIONER OF CUSTOMS (IMPORTS)
CUSTOM HOUSE, 60 RAJAJI SALAI, CHENNAI – 600 001**

NOTICE INVITING TENDER

INSTALLTION/UPGRADATION OF CCTV SYSTEM

Office of the Commissioner of Customs (Imports), Custom House, Chennai invites sealed tenders for CCTV systems to be installed/ upgraded in the Custom House, Chennai from the Manufacturers / Authorised Dealers / Suppliers who fulfil the following mandatory conditions / requirements.

1. THE DEALER must have the office, well established Service Workshop at Chennai.
2. Must have valid Sales Tax Number.
3. Must be registered with Service Tax (if applicable).
4. PAN No and must have filed Income Tax returns for the last three years.
5. The firm must be in existence for the last 3 years with experience in security / safety equipments.
6. Must be in a position to provide security amount @10% of the total order.
7. Minimum turnover of Rs. 1 crore per year for the last two years, should have executed atleast one single order of Rs 50 lakhs pertaining to CCTV.
8. Any AMC / Rate contract pertaining to the vendor must not have been terminated or not renewed, by any establishment for the reasons of poor services.
9. If having AMC / Rate contract, in the past with any of the Central Govt. offices/ Public Sector Undertaking should not have been warned / cautioned for flouting the tender specifications / terms and conditions and for poor services.
10. The Department shall have the sole discretion to decide as to whether the applicant/tenderer has violated any term of the tender order and that any such decision shall be absolute and final.
11. Any dispute between the tenderer and the Department shall be subject to the exclusive jurisdiction of courts in Chennai.

TECHNICAL SPECIFICATIONS FOR CCTV SYSTEM

GENERAL

1. The work under this system shall consist of designing, supply, installation, testing, training & handing over of all materials, equipment, appliances and labour necessary to Commission the said system, complete with fixed Dome cameras, outdoor fixed mount cameras, Monitors and Digital Video Recorder.
2. It shall also include laying of cables necessary for installation of the system as indicated in the specifications. Any openings/chasing in the wall/ceiling required for the installation shall be made good in appropriate manner.
3. In the bid, the Vendor shall also submit detailed catalogs, data sheets etc., for each of the Products quoted.
4. The Bidder necessarily shall submit in the technical bid their detailed point-by-point compliance/deviation to this tender document.
5. The Bidder shall submit copy of certification of all equipment i.e. UL / CE / FCC.
6. The Bidder shall submit document of authorization from Manufacturer to Indian Dealer and/or Indian Dealer to the Bidder.
7. The bidder shall provide authorization from the manufacturer for providing test reports complying the specifications at the time of inspection
8. Provide authorization from the manufacturer that the items quoted by the tenderer are in production and would be serviceable for atleast 3 years from the date of tender. No obsolete products should be quoted.
9. Letter from manufacturer for supporting the system for atleast 3 years, for this an MOU between the manufacturer and Tenderer should clearly state support for products and systems for next 3 years.
10. The system shall be so set that it provides minimum 45 days recording for the cameras installed.

SPECIFICATIONS FOR CAMERA , DVR ETC.

S. No.	ITEM	DESCRIPTION	QUANTITY REQUIRED
1	Camera Indoor	1/3" Sony Super HAD II Ultra CCD, 600TVL Very Hi Resolution, OSD on screen display, 3.8 mm fixed lens, 30m IR (28 IR LEDs, AWB, AGC, SBLC, flickerless, motion detection, privacy zone, mirror function, 3-Axis, unique "IR Intelligence", indoor plastic dome camera	17
2	Camera Outdoor	1/3" Sony interline transfer CCD, 600 TVL COL, very high resolution, DNR, DPC, CDS Auto switching IR Control, unique IR intelligence, 66 LEDs, 55m IR distance, 8mm lens, IP-66 class, heavy duty weather proof aluminium die-cast housy, outdoor camera with pipeline adapter	31
3	DVR	16 Ch. H. 264 Standalone Advanced DVR, Real Time Monitoring & Recording (400/400FPS), H.264 Main Profile Compression, Pentaplex, POS, User friendly GUI, S.M.A.R.T, PIP, Support, 1HDD upto 3TB, Image magnification, Fast backup, Compatible Keyboard Controller, WCS-Watermark, Check System, EXE/JPG Archives, E-map, Remote, Software Update, Mobile view on 3G, Android Symbian, Blackberry, Window 6.1 or 6.5, i-Phone, ADVANCED 512 channel, CMS Software, supporting upto 1080p Full HD video.	3
4	Hard Disk	2 TB surveillance Hard Disk (SV 35 series)	6
5	Monitor	19" LCD TV	1
6	Video Cable	RG 6 Armoured	
7	Power Cable	2 Core Multistrand	

All the above items should be of reputed brand and of standard quality and should be installed as per the requirement.

LIST OF RECOMMENDED MAKES OF CCTV SYSTEM

1. Cameras: Pelco/CBC/Bosch/Sony/GE/Siemens/Honeywell
2. Digital Video Recorder: Pelco/CBC/Bosch/Sony/GE/Honeywell/Bosch/Siemens
3. Monitor: LG/SAMSUNG/Sony/NEC/Panasonic
4. Video Cable: Finolex/Ocean/Polycab/RR Kabel/Poliplast
5. Power Cable: Finolex/Ocean/Polycab
6. PVC Conduit: BEC/AKG/Precision/Circle Arc/Pressfit

GUARANTEE PERIOD

THERE MUST BE AN IMMEDIATE REPLACEMENT GUARANTEE FOR A MINIMUM PERIOD OF 36 MONTHS.

SECURITY AMOUNT

A security amount @ 10% of the total order will be given by the firm. This amount will remain with the Department in the form of a FDR in favour of the Department for the period of guarantee (i.e. -18- months minimum) and shall be liable to be forfeited in case of any breach of contract or any violation of technical specification / configuration while undertaking installation of the CCTV gadgets. Flouting of any terms & conditions and flouting of technical specifications will also lead to termination of contract and black listing of the firm. The security amount will be refunded to the vendor after satisfactory completion of 18 months and after sales service thereof + one month of processing time.

TIME FRAME FOR EXECUTION OF THE WORK ORDER – PENALTY CLAUSE

The supply and installation of CCTV gadgets at the Custom House will have to be completed, within the period specified in the work order, to be counted from the completion of survey of the office for deciding the location of the cameras, DVR and monitors by the concerned Section. Installation of cameras and / or the system without the advice of the concerned Section will be treated as violation of terms and conditions and will lead to termination of the rate contract. In the event of non execution of the work order, in all aspect, including the operational training to the concerned staff members, will invite penalty @ 2% of the value of the comprehensive work order, for the delay up -7- days. Any delay from -8- to -15- days will call for a penalty @ 5% of the comprehensive work order. For any delay beyond -15- days, the Department will be at liberty to cancel the order and forfeit the full security amount of the comprehensive order.

The vendors fulfilling the above conditions and in a position to supply CCTV equipment of above configurations / technical specifications and at the terms and conditions mentioned above, may apply in two bid system i.e. Technical Bid & Financial Bid.

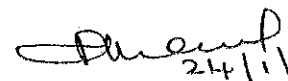
Interested vendors may either collect the tender forms from the CHS, Custom House, Chennai against a payment of Rs. 500/- to be remitted only through DD / Banker's cheque in favour of Commissioner of Customs, Chennai or download the same from website / www.chennaicustoms.com or www.cbec.gov.in and submit a DD / Banker cheque of Rs. 500/- in favour of Commissioner of Customs, Chennai payable at Chennai, along with Technical Bid towards cost. Vendors may submit the tenders only in the desired format, in two envelopes as explained further, so as to reach this office by 4.00 p.m on 18.02.2014. **Submission of tenders in any other format will not be entertained & will be summarily rejected.**

The envelope for technical Bid shall be super scribed "TECHNICAL BID FOR SUPPLY / INSTALLATION OF CCTVs AND UPGRADATION OF EXSTING CCTV SYSTEM AT CUSTOM HOUSE, CHENNAI and shall contain the following.

- Earnest money amount through DD / Bankers' Cheque for Rs. 20000/- in favour of Commissioner of Customs, Chennai.
- Tender cost amount of Rs.500/- through DD / Banker's cheque in favour of Commissioner of Customs, Chennai payable at Chennai (to be remitted only by vendors who download the tender document from Department's web site).
- Information as per the proforma "MANDATORY TECHINCAL REQUIREMENT"
- Information as per the proforma "GENERAL TECHNICAL INFORMATION".

The envelope containing financial Bid shall be superscribed "FINANCIAL BID FOR SUPPLY / INSTALLATION OF CCTVs AND UPGRADATION OF EXISTING CCTV SYSTEM AT CUSTOM HOUSE, CHENNAI and shall contain the following.

1. Net Rates for supply / installation of various CCTV components, only in the format given in the tender document.
2. Net rate for supply and installation of the proposed package of a Closed Circuit Television (CCTV) System at Custom House, Chennai. The system will comprise of 0 nos. of IR Indoor Dome Camera, 000 TVL, 0.0 MM Lens, 00 Mtrs Capturing Range, 0 No 16 Channel Standalone DVR with 2 TB HDD, 19" LCD TV (Sony/LG/Samsung).
3. Net rate for upgradation/replacement of existing CCTV System comprising of 00 Nos IR Cameras, IP 66 Class, 600 TVL, 8 MM Lens, 00Mtrs Capturing Range & 0No 16 Channel Standalone DVR with 2 TB HDD, 19" LCD TV (Sony/LG/Samsung).


24/1/14

**Deputy Commissioner of Customs (Prev. Gen.)
Custom House
Chennai -600 001**

Place: Chennai
Date: 24/01/14

TECHNICAL BID – I

MANDATORY TECHNICAL REQUIREMENT

(The tender not fulfilling any one of the following requirements / conditions will be summarily rejected.)

Address of office/ well establish service workshop at Chennai	
Date of Establishment	
Telephone Nos.	
Sales Tax No.	
Service Tax No.	
Details of annual turnover of Rs. One crore per year for the last two years	
Details of work order for Rs. 50 lacs per year for the last two years, pertaining to CCTV alone.	
Any AMC/Rate contract of the firm has never been terminated or not renewed, by any establishment for the reasons of poor services.	A CONFIRMATION / UNDERTAKING TO THIS EFFECT ARE ENCLOSED.
If having an AMC, in the past, with any of the Central Gov. offices/Public Sector Undertaking, the firm should not have been warned / cautioned for flouting of tender specifications / terms and conditions and / or for poor services / visits.	N.A. / We confirm that the we had AMC for security gadgets in the Chennai, in the past and we have never been warned for poor services and / or flouting of tender specifications / terms and conditions. If the above confirmation/ undertaking are found to be false, the bank has the right to summarily reject my tender.
Certificate of UL / CE / FCC / MIC for the stand alone DVR to be installed with the system	
Copy of the document of authorization from the manufacturer to Indian Dealer and from Indian Dealer to the Vendor supplying / installing the Equipment, i.e., installing to your firm	
A copy of the undertaking that the DVR supplied / installed are original	

A duly attested Xerox copy, by the appropriate authority and / or original undertaking / confirmation of all the above documents are enclosed.

TECHNICAL BID – II

GENERAL TECHNICAL INFORMATION

Name of the Firm	
Type of Firm Sole proprietorship / Partnership / Ltd., Co./others.	
Year of Establishment	
Whether ISO – Yes / No	
If Yes, details	
Address of Main Office	
Telephone Nos	
Address of Chennai Office	
Telephone Nos	
No. of Technical Staff	
No. of Administrative Staff	
Guarantee period (Replacement guarantee)	Minimum 36 months
Whether on the approved panel / having an AMC for any Cent. Govt. Deptt. / PSU / industry (enclose respective proof)	
Whether had any Rate Contract / AMC for Chennai	
Whether any of the family members working in the Department	

Seal:

Date:

(Signature of Tenderer)

FINANCIAL BID

S. No.	Description of item	Quantity	Unit price	Amount
1	Indoor IR Camera			
2	Outdoor IR Camera			
3	16 Channel DVR			
4	2 TB Hard Disk			
5	19" LCD Monitor			
6	Power Supply for cameras as applicable			
7	DVR Rack			
8	RG 6 Armoured cable			
9	2 Core power cable			
10	Cable laying charges			
11	Installation and Commissioning charges			

Seal:

Date:

(Signature of Tenderer)

GENERAL CONDITIONS:

1. The Rates quoted must only be for the configuration / technical specifications given in the tender document.
2. The rates quoted must be net rates for each component and for the respective proposed package for CCTV with configuration mentioned therein. The rates must be inclusive of all the levies i.e. Excise Duty, Sales Tax, Turnover Tax, Wiring cost, Installation charges, any other taxes / charges. The rates must also be inclusive of cost of any power point (if required) to be provided, for installation of any of the monitors, in the office. The quoted rate will also include the cost of bracket / brackets for placing of the monitors if there is no suitable place available in the office for the same.
3. **The successful bidder will have to give a security deposit @ 10% of the value of the comprehensive work order, in the form of FDR, with the Department. The security amount will be released after the expiry of guarantee period + one month of processing time, subject to satisfactory after sales service. Any complaint after installation of the system and with in the guarantee period will be attended to and rectified with in -48- hours of the lodging of the complaint by the branch. Any lapse in this regard will be treated as lapse in after sales service or unsatisfactory after sales service.**
4. The rates quoted should be valid for a period of six months from the date of submission of tender. If the rate contract is awarded the rates shall be binding for a period of -12- months from the date of awarding of the rate contract.
5. **The installation work, if awarded, will be time bound. If the work is not completed within the time period given in the work order, a penalty @ 2% of the value of total work order, for a delay of -1- to -7-days and a penalty @ 5% of the value of total work order, for a delay of -8- to -15- days will be levied. Any delay beyond the -15- days period, in executing the complete composite order, the same will stand cancelled and security deposit for the composite order will be forfeited.**
6. No conditional discount will be considered. The tender with any conditional discount will not be entertained and will be summarily rejected.
7. Payment will be made on satisfactory supply & installation of CCTV and submission of original bill thereof.

I have read and understood the above terms & conditions and accordingly quote the following rates: -

Seal:

Date:

(Signature of Tenderer)