



OFFICE OF THE  
COMMISSIONER OF CUSTOMS,  
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**NOTICE**

COMN/621/2011

Dated: 16.11.2011

**SUB: ANNUAL MAINTENANCE CONTRACT OF TELEPHONE CABLE LINES -Reg**

Quotations are invited for a non-comprehensive Maintenance Contract for Telephone cable lines and associated accessories fault Control, installed in the year 1999 at Chennai Custom House, bound by the following specifications of works and conditions.

(1). The Maintenance scheduled will cover the Telephone cables and associated accessories of about 160 Direct Lines and 440 Intercom lines, installed in the Custom House, Chennai and connected offices.

(2). A skilled technician- well versed with the maintenance/installation work is to be deployed.

(3). The technician will be responsible for the clearance of faults for all the installations under Customs and will carryout instruction of the Telecommunication sections on day-to-day-basis. Technician will ensure utmost discipline and any violation of the same is likely to be viewed seriously.

(4). Faults in telephone at circuits are to be attended to and cleared on day-to-day basis in the entire Customs area. The records for the spares consumed, additional cable laid during the fault clearance/new installation will be separately maintained and the invoices can be presented at the end of each quarter for payment along with the regular claim of maintenance charges for each quarter.

(5). The technician deployed will report everyday at 0915 hrs, and remain in duty till 1745 hrs on all working days, In case of non-deployment of technician, the payment of for the absent period will be deducted from the contract amount. In case of exigencies involving installation/fault control works on during any time including Saturdays, Sundays and holidays, the services shall be made available by the contractor without fail.

(6) It is not binding on this department, that the contract shall continue for the full term of one year and in case if any deficiency in service or unsatisfactory performance is noticed, the contract is likely to be terminated in the quarter ending period. The contract period will be one year from date of order for executing the work. The charges are payable every quarter (every completed 3 month period).

Those who are interested, may go through the specification of contract works, conditions and present your quotation to the under signed on or before 30.11.2011 by the sealed cover with writings on the cover as QUOTATION FOR TELEPHONE CABLE MAINTENANCE.

Chennai

Dated: 16.11.2011

Sd/-

(B.SURESH BABU)

ADDITIONAL COMMISSIONER (P&V)  
CUSTOM HOUSE, CHENNAI-600 001